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Metrics

Mapping

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Identifying And

Process Waste

Mapping

Identifying Processes

And Author Karen

Eliminating Martin Nov 2012

Waste In

Office And

Service

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PDF Metrics

Processes

Author

Karen Martin

Nov 2012

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Author Karen

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Mapping
Identifying And
Eliminating Waste
In Office And
Service Processes

**Metrics Based
Process Mapping
Identifying**

Metrics-Based Process Mapping (MBPM) is a tactical-level, visual mapping approach that enables improvement teams to make

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Based Process Mapping
effective, data-based decisions regarding waste elimination and measure ongoing process performance.

Identifying And Eliminating Waste In Office And Service Processes
The mapping technique, often used to drill down from a value stream map, integrates the functional orientation of traditional swim-lane process maps with time and quality metrics that are essential for designing improved processes.

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Metrics-Based Process Mapping: Identifying and Eliminating ...

Metrics-Based Process Mapping: Identifying and Eliminating Waste in Office and Service Processes. Metrics-Based Process Mapping (MBPM) is a tactical-level, visual mapping approach that enables improvement teams to make effective, data-based decisions

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process performance.

Eliminating Waste

**Metrics-Based
Process Mapping:
Identifying and
Eliminating ...**

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Process Mapping:

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Eliminating ...

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Mapping: Identifying

and Eliminating Waste

in Office and Service

Processes Martin,

Karen, Osterling, Mike

Martin Nov 2012

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Process Mapping :

Identifying and ...

Metrics-Based Process

Mapping (MBPM): What

is it? Structured

method for process

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analysis and design, documenting standard work, and monitoring expected performance levels. Visual methodology that integrates key time and quality metrics into conventional cross-functional process maps.

Metrics-Based Process Mapping - Osterling Consulting

Metrics-Based Process Mapping (MBPM) is a

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Osterling, this
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conventional swim-lane
process maps with the
time and quality
metrics used in value

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Mapping

**Metrics-Based
Process Mapping:
Part 1 of 3**

To create a KPI tree, start by defining the underlying operational metrics that are required to calculate the performance indicator. From there, define the data elements required to calculate each metric. Finally, map the data elements to their

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source system. This framework is a great facilitation tool to discuss and document known gaps.

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Eliminating Waste
In Office And

A 3-Step Process to Identify the Metrics that Matter

Service Processes
Author Karen
Martin Nov 2012

The importance of using Process Performance Metrics. Process Performance Metrics are used to monitor the activities of the company. I.e. track and follow the

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progress of the business, collect relevant information and make it available in an accessible way so that managers can study it and make the right decisions.

Author Karen

**8 examples of
Business Process
Performance Metrics**

Metrics-Based Process Mapping (MBPM) is a powerful tactical-level tool for identifying waste in office, service,

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and knowledge work environments, building consensus for change, standardizing work ...

Eliminating Waste

**Metrics-Based
Process Mapping:
What, When, and
How**

Metrics-Based Process Mapping (MBPM) is a tactical-level, visual mapping approach that enables improvement teams to make effective, data-based decisions regarding

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In Office And
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**Process Mapping -
Karen Martin, Mike**

... Identifying And

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Mapping (MBPM) is a

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The mapping

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Process Mapping :

Identifying and ...

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Service Processes

**Full version Metrics-
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Mapping: Identifying

...

Metrics-Based Process
Mapping (MBPM) is a
methodology that was
developed to support
the adoption of lean

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practices in office,
service, and knowledge
work environments.

Identifying And

Eliminating Waste

Process Mapping

(Part 2 of 3)

Metrics-Based Process

Mapping (MBPM)

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Identifying And

**Metrics-Based
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(MBPM) - SlideShare

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Mapping is an

EXCELLENT method for
any Lean Facilitator,

Six Sigma, or Team

Leader to identify,

reach agreement, and

fix sources of wasteful
practices. I have used

this tool with over forty
teams!

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In Office And
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