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The answer is yes and no. No entirely new concepts have been added to ITIL 2011; however, incremental updates have resolved errors and inconsistencies across the whole suite. In other words, ITIL continues to be updated; there isn't ITIL 2011, ITIL 2017, etc. ITIL v3 was the third version of the ITIL. While ITIL v3 is no longer offered, it ...

Diference Between ITIL® 2011 & ITIL V3 Processes

current version of ITIL is a product of this evolution. Within the pages of this book, we will introduce ITIL to the novice, further educate the practitioner and transform our understanding of IT service management best practices. This book captures the basic concepts of the ITIL Service Lifecycle and its benefits. It serves as a reference to ITIL

The Official Introduction to the ITIL Service Lifecycle

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ITIL ® Lifecycle Suite, 2011 Edition (5 Volume Set): The ITIL Lifecycle Suite authored by Randy A Steinberg is a comprehensive resource. The book has 5 volumes and each volume is specific to one lifecycle module. The earlier edition had few inconsistencies which have been fixed in the latest 2011 edition and the content flows in a logical order and takes you through each of the framework.